

Right and Duty Of Certified Client

All the certified clients have to read through the rules thoroughly.

Rejig in the Organization

If there is any sort of changes in the organization, the client ought to inform DGCS regarding the changes beforehand. It may be related to legal, ownership-based, organizational, or any commercial changes. The scope of changes is not just limited to the above. It may also revolve around contact address changes, scope of duty changes, and changes in the top management cadre.

Logo Utilization and Reference to Certification Status

The incumbent ought to read through the details of the logo published on the DGCS site.

Surveillance Audit or Re-certification Audit

The client has to co-ordinate with the DGCS in a timely manner, for the surveillance or re- certification audit. It is to prevent the suspension of the certification.

Changes in the Contact Details

If the contact details of the organization changes, the certified organization has to intimate DGCS in advance and also make sure that the latest contact details are updated.

Verification of Certification Condition

In order to verify the certification status, the client has to visit the DGCS website, <https://dgcsindia.com/> and visit the verify link. The clients have to key in the unique certification number, and click on the search button, and check the status of the particular client. If you do not have the certification number, get in touch with DGCS.

General Guidelines:

- The client company has to comply with the guidelines laid down by DGCS, when referring to its certification status, while communicating through any sort of media, like the internet, brochures, advertisements, or any other documents.
- The client company should never make any misleading statement pertaining to its certification.
- The client company must not use its certification in any illegal manner, towards the public at large.
- After the withdrawal or the suspension of the certification, the client company must refrain from using any reference to the certification in all advertisements.
- When the scope of certification is reduced, the client company must rectify the mention of the same on all advertisements.
- The client company must not mention the certification in a manner, which might denote that DGCS certifies the products and services of the company as well.
- The client must not misrepresent the certification from DGCS in regards to any activity, which is outside the scope of the certification.
- The client company after certification must not represent it in any manner that projects DGCS with disrespect in the market.
- While dealing with any incumbent claiming to be a DGCS representative, one must check or verify the same from the website <https://dgcsindia.com/>.



Approved by DGCS Director
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